



Ohio Tool Works

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World-Class Customer Service

At Ohio Tool Works, our commitment to quality not only applies to our precision honing equipment, it also defines our industry-leading customer support programs. From initial consultation through after-market supply, Ohio Tool Works offers an unparalleled combination of high end expertise and hands-on support through its suite of world-wide Technical Service programs, including:

- ⇒ *Expert & Unbiased Consultation*
- ⇒ *Custom Applications & Engineering Support*
- ⇒ *Preventive Maintenance Programs*
- ⇒ *Onsite Operator Training*



Don't forget to ask about the rest of our quality honing products, including:

- ⇒ *Conventional Honing Abrasives*
- ⇒ *Metalbond Superabrasives*
- ⇒ *Standard Hone Tooling*
- ⇒ *Replacement Hone Tooling and Parts (for competitors' equipment)*
- ⇒ *Premium Honing and Drilling Fluids*
- ⇒ *A Complete Line of Industrial Honing Machines*
- ⇒ *Filtration and Refrigeration Systems*

Field Support: Service Product Offering



Preventative Maintenance and Field Repair:

No matter what brand, age or condition of your honing equipment, our qualified staff of field service experts will provide unbiased assessments and maintenance/repair recommendations to keep your honing operation running longer and leaner.

Our initial assessment will cover the following:

- ⇒ General Condition of the Equipment
- ⇒ Proper Functionality
- ⇒ Basic Safety
- ⇒ Performance Standards
- ⇒ Tooling Inspection



Operator and Maintenance Training:

Offered as a complete training program for new operators or advanced training for experienced personnel. Our trusted and knowledgeable staff of technicians will cover a complete list of topics, including:

- ⇒ General Honing Techniques
- ⇒ Tooling and abrasive Selection
- ⇒ Achieving optimal performance
- ⇒ Gaging and measuring techniques
- ⇒ Basic Equipment Care

Application support and Custom Solutions:

Our dedicated staff of customer-facing engineers provide custom and complete honing solutions for every industry and application. Application support services may include:

- ⇒ Custom Abrasives and/or tooling solutions.
- ⇒ Time/Cost-per-part studies
- ⇒ Onsite trouble-shooting and support
- ⇒ Honing cycle optimization

